



## CLAIMS PROCESS FOR NETBALL RELATED INJURIES

Netball Alberta maintains an accident and injury insurance scheme for its members. Please note some of the conditions that apply when making a claim:

- Notification of claims must be submitted to the insurer within 30 days of the incident occurring.
- Claims paperwork must be signed and completed by the individual claimant or their parent/guardian before they can be considered.
- The claims form must be signed off by the President of Netball Alberta prior to submission.
- The policy as purchased by Netball Alberta is secondary to any primary insurance available. It is the claimants' responsibility to provide evidence to the insurer that expenses are not covered by their primary insurance carrier.
- All accident claims maintain a one year time limit from the date of the incident.
- All accident claims, if eligible, are paid on a reimbursement basis and are payable to the claimant or their parent/guardian. It is the claimants' responsibility to pay for services in relation to the incident then submit the receipts to the insurer for review.
- In the case of dental claims please ensure that the insurers' corresponding procedure codes are referenced on receipts .
- The insurance does not typically cover anything that is covered by the provincial health care plan.
- You must have paid any and all outstanding fees prior to the injury occurring and have been a current member of Netball Alberta when the injury occurred.
- You are **not** insured under the NA policy for any injury incurred while playing or participating in netball outside Canada, or any injuries sustained while travelling outside Canada (Please note: If you are travelling as a part of an Alberta provincial representative team, please check with your team coach as to what insurance exists for that trip. It may be necessary for you to take out additional trip cancellation insurance and/or extended medical insurance in some circumstances.)

For more detailed information on coverage please contact the insurer, Sports-Can, on 1800 993 6388 or refer to their website [www.sports-can.ca](http://www.sports-can.ca).

**Should you wish to make a claim please complete both claim forms found at <http://www.sports-can.ca/sportsaccidentclaims/.htm> and submit them to [president@netballalberta.com](mailto:president@netballalberta.com) for signing off.**